

## Taco Bell's 7 Enhanced Safety Steps

### Taco Bell's 7 Enhanced Safety Steps Presentation slide #15

1. **Contactless Service and Payment**

Cash transactions handled contact-free using a sanitized tray

For credit and debit transactions, the cashier holds payment terminal out the drive-thru window for customers to insert their own card

PINs or signatures will not be required, so that customers do not have to touch the payment terminal

Payment terminal is sanitized after every transaction

Orders are handed out the window on a sanitized tray. Customers take their order off of the tray, ensuring that no contact is made with the cashier

Cashier does not handle the bagged or boxed food

We encourage customers to order ahead by using the Taco Bell App, skipping payment at the window completely

2. **All Employees Wear Gloves** and every effort will be made to immediately provide masks to team members as supply is made available. Masks or coverings will be worn wherever required by local authorities
3. **Every Order is Sealed** once it's completed
4. **Industry-Leading Sanitization Standards** through specialized Covid-19 training with industry leading experts
5. **Dedicated Cleaning Role** to deep clean high frequency customer touchpoints throughout the day
6. **Extra Sanitization Options for Customers**, including sanitizing stations in the dining room and individual sanitizing wipe with every drive-thru order
7. **Employee Temperature Checks** at the beginning of each shift and prior to the employee interacting with any food or equipment with infrared contactless temperature scanners.